

**Memorandum
Information Technology Department**



To: Todd Thompson, City Manager
Subject: Harris Northstar Maintenance
Date: January 24, 2023
Number: CY22-01

The annual software maintenance renewal is due for the utility billing system - Harris Northstar. This agreement is for the term 4/1/2023 through 3/31/2024. This renewal has increased 8% compared to the previous year.

Recommendation:

The Information Technology Department recommends that the City Council authorize the City Manager to pay Harris Computer Systems of Chicago, IL for the utility billing software maintenance in the total amount of \$56,920.50.

Vendor: Harris Computer Systems
Total Payment: \$56,920.50
Account Chargeable:
Fund: 101 General Fund
Department: 256 Information Technology
Cost Center: 081 IT Services
Object Code: 53822 Operating Services Contracts
Project: 5228000 Information Management

Submitted: Timothy Bain, IT Director

Approved: Todd Thompson, City Manager



Invoice MN00139065
Date 1/23/2023
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Remit To: Harris Computer Systems
 62133 Collections Center Drive
 Chicago, IL 60693-0621

Bill to
 Rock Island, City of
 1528 Third Avenue
 Rock Island, IL 61201
 USA

Ship To
 Rock Island, City of
 Accounts Payable
 1528 Third Avenue
 Rock Island, IL 61201
 USA

PO Number	Customer No.	Salesperson ID	Shipping Method	Payment Terms
	ROC01		DELIVERY	MN APR

Ordered	Item Number	Description	Unit Price	Ext Price
1.00	NS-EDOC	eDocs: 4/1/2023 to 3/31/2024	US\$ 3,514.48	US\$ 3,514.48
1.00	NSTR	Northstar: 4/1/2023 to 3/31/2024	US\$ 41,069.88	US\$ 41,069.88
1.00	NS-ECARE	ecare: 4/1/2023 to 3/31/2024	US\$ 5,602.05	US\$ 5,602.05
1.00	NS-EBILL	ebilling: 4/1/2023 to 3/31/2024	US\$ 2,346.28	US\$ 2,346.28
1.00	NS-DATABASE	Database: 4/1/2023 to 3/31/2024	US\$ 1,791.28	US\$ 1,791.28
1.00	NS-GUI	GUI: 4/1/2023 to 3/31/2024	US\$ 2,596.53	US\$ 2,596.53

Invoice Questions? Please call Lisa Ross at 613-226-5511 ext 2192 OR e-mail
 lross@harriscomputer.com. GST/HST # 10387 5241 RT0001

Subtotal	US\$ 56,920.50
Misc	US\$ 0.00
Tax	US\$ 0.00
Freight	US\$ 0.00
Trade Discount	US\$ 0.00
Total	US\$ 56,920.50