LIBRARY PRESENTATION

Rock Island Public Library Director Angela Campbell will give a presentation on the Library.

Documents:

PRESENTATION - RI PUBLIC LIBRARY.PDF

AMERICAN WATER PRESENTATION

A presentation on Rock Island Water & Wastewater Solutions by American Water.

Documents:

AMERICAN WATER PRESENTATION.PDF

This agenda may be obtained in accessible formats by qualified persons with a disability by making appropriate arrangements from 8:00 am to 5:00 pm, Monday through Friday, by contacting the City Clerk's office at (309) 732-2008 or visiting in person at: 1528 Third Avenue, Rock Island, IL 61201.
DOWNTOWN LIBRARY
401 19th Street

SOUTHWEST LIBRARY
9010 Ridgewood Road

MOBILE LIBRARY
Scheduled Stops & Outreach

ONLINE LIBRARY
www.rockislandlibrary.org

THE ONLY THING YOU ABSOLUTELY HAVE TO KNOW IS THE LOCATION OF THE LIBRARY.

-ALBERT EINSTEIN
The “4-10” Report

• Pursuant to the Local Library Act, 75 ILCS 5/4-10, the Board of Trustees must report, in writing, on the condition of their trust.

• The Board of Trustees approved the full-report at their February 18, 2020, regular meeting.

• In accordance with the statute, the full-report was submitted within 60 days after the close of the calendar year to the City Manager, City Clerk, and Finance Director.
<table>
<thead>
<tr>
<th></th>
<th>Projected</th>
<th>Actual</th>
</tr>
</thead>
<tbody>
<tr>
<td>Revenues</td>
<td>$2,620,401</td>
<td>$2,682,645</td>
</tr>
<tr>
<td>Expenditures **</td>
<td>$2,882,171</td>
<td>$2,724,958</td>
</tr>
</tbody>
</table>

* Pre-audit report
** Includes encumbrances for CY2020
Statistical Overview

Total in-house materials available: 182,044
Total in-house circulation: 285,186
Total online circulation: 65,858
Total database usage: 28,419
Interlibrary Loan: 524
Total number of library materials used: 379,987
Extension of Services

Current Partners:

- Rock Island-Milan School District
- Spring Forward Learning Center
- Martin Luther King, Jr. Community Center
- Parks & Recreation Department
- HeadStart
- Community Health Care Clinic
- Midwest Writing Center
- Reaching Across Illinois Library System (RAILS)
- PrairieCat consortium
- Quad City Botanical Center
- YMCA
- Many others and expanding!
The Library Board voted to raise the CY2021 library levy by 4.9%, an increase of $106,511.

This increase is, on average:

- Less than $10 per year, per household.
- May not be that percentage if EAV goes up.

This increase will help fund inflation of the following:

- Electronic and print materials
- Personnel and health care
- Service contracts
Accumulations:
  • 90-day reserve, per city finance policy
  • Assigned reserve fund for building projects

Liabilities: No financial liabilities.
Other statistics, facts, etc...

- 17% increase in total library services used
- More than 352,000 patron transactions by staff
- A 44% increase in program/event attendance
- An 11% increase in electronic materials usage
- 162,086 annual library visitors
- Addition of a mobile library in late 2019
- Permanent closure of the 30/31 Library in late 2019; contingent sale of the building accepted
- Implementation of electronic library cards for off-site residents
- First-ever “Community Comforts Drive” for Rock Island Homeless Shelters
How did we increase our program attendance?
By making learning FUN, FUN, FUN!
Learning by DOING! (Just look at that smile!)
Jason Reynolds Visits Rock Island High School
The Navy Band Visits the Downtown Library!
Special Guests and Projects!
Summer Day of Learning!
History Meets the Future!
It’s “Sew” Much Fun!
Everyone is welcome at the library!
And Now... A Deeper Look

The Rock Island Public Library was established on August 12, 1872, by City Ordinance, in compliance with state law.

The doors opened to the public on November 25, 1872.

Current mission: The Rock Island Public Library makes our community stronger by connecting people to resources, services, events, and each other.
<table>
<thead>
<tr>
<th>Rock Island Municipal Public Library Board</th>
<th>Milan-Blackhawk Area Public Library District</th>
</tr>
</thead>
<tbody>
<tr>
<td>Members appointed by mayor, with city council approval</td>
<td>Members are elected officials</td>
</tr>
<tr>
<td>9 members</td>
<td>7 members</td>
</tr>
<tr>
<td>Governed by 75 ILCS 5 – “Local Library Act”</td>
<td>Governed by 75 ILCS 16 – “Public Library District Act of 1991”</td>
</tr>
<tr>
<td>Library taxes are levied by the corporate authority in the amount determined by the Board of Trustees</td>
<td>Library taxes are levied directly by the Library District, within statutory limits</td>
</tr>
<tr>
<td>Expenditures from the library fund are under the sole direction and approval of the Board of Trustees</td>
<td>Milan-Blackhawk is a contracting district, so expenditures of their tax levy are determined by the contract and with board approval</td>
</tr>
<tr>
<td>Complete governance of the Rock Island Public Library, including hiring and evaluating the Director</td>
<td>Governance limited to the terms set forth in the contract</td>
</tr>
</tbody>
</table>
MAYOR APPOINTS THE LIBRARY BOARD MEMBERS, WITH COUNCIL APPROVAL

BOARD OF TRUSTEES (9)

LIBRARY DIRECTOR
Angela Campbell

1 FT Publicity/Outreach Liaison
Lisa Lockheart

BUSINESS OFFICE & FACILITIES DIRECTOR
Kellie Kerns
1 PT Maintenance
Ryan Cameron
1 PT Delivery Driver
Greg Bell
Security Staff (Contracted)

TECHNICAL SERVICES DIRECTOR
Kim Brozovich
1 PT Tech Assistant
Patti Thomas
2 PT Tech Aides
Fred Heffernan, Kathy Jones

REFERENCE SERVICES DIRECTOR
Amy Sisul
3 FT Reference Librarians
Karrah Kuykendall, Rachel Ippolito, Jim Shearouse
1 FT Youth Services/Outreach Librarian
Emily Tobin

CHILDREN’S SERVICES DIRECTOR
Sue Foster
1 FT Children’s Librarian
Ranell Dennis
3 PT Aides
Monica Bacon, Danielle Davis-Neville, Brian Do

CIRCULATION SERVICES DIRECTOR
Tori Schoess
Public Services Coordinator—MOBILE LIBRARY
Christina Nobiling
Public Services Coordinator—SOUTHWEST
Carol Anne Chouteau

3 FT Circ Reps
LaRea McMillan, Raneshia Vallejo, Alma Womack
MoLib Driver Aide
Richard Mortiz
3 PT Aides
Vicky Binger, Brenda Russell, Taylor Waugh

17 FT Staff
18 PT Staff
25.49 FTE
Budget Process & Oversight

• Board Finance Committee Meetings
• Full Board approves proposed budget and CIP
• Discussions with Finance Director
• Discussions with City Manager
• Budget presentation to Council

Additionally, the board:
• Asks questions and approves bills at each meeting
• Has a quarterly financial review of all line-items
## CY 2019 Actual Revenues

<table>
<thead>
<tr>
<th>Type of Revenue</th>
<th>Amount</th>
<th>% of Revenues</th>
</tr>
</thead>
<tbody>
<tr>
<td>Municipal Library Property Tax</td>
<td>$2,117,068</td>
<td>79%</td>
</tr>
<tr>
<td>District Library Property Tax</td>
<td>242,942</td>
<td>9%</td>
</tr>
<tr>
<td>State Per Capita Aid Grant - Municipal</td>
<td>48,772</td>
<td>2%</td>
</tr>
<tr>
<td>State Per Capita Aid Grant - District</td>
<td>12,275</td>
<td>&lt; 1%</td>
</tr>
<tr>
<td>Library Foundation Grants</td>
<td>134,217</td>
<td>5%</td>
</tr>
<tr>
<td>Fines and Fees</td>
<td>25,417</td>
<td>1%</td>
</tr>
<tr>
<td>CIP/Gaming</td>
<td>40,000</td>
<td>2%</td>
</tr>
<tr>
<td><strong>Other</strong> - <em>(Includes donations, office space lease, other grants, and merchandise sales)</em></td>
<td>61,954</td>
<td>2%</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>$2,682,645</strong></td>
<td></td>
</tr>
</tbody>
</table>
## CY 2019 Actual Expenditures

<table>
<thead>
<tr>
<th>Type of Expenditure</th>
<th>Amount</th>
<th>% of Budget</th>
</tr>
</thead>
<tbody>
<tr>
<td>Personnel – <em>wages and benefits</em></td>
<td>$1,632,377</td>
<td>60%</td>
</tr>
<tr>
<td>Supplies – <em>office, computer, material handling</em></td>
<td>108,445</td>
<td>5%</td>
</tr>
<tr>
<td>Services – <em>building maintenance contracts, electronic library materials, licensing/certification</em></td>
<td>508,397</td>
<td>19%</td>
</tr>
<tr>
<td>Other – <em>physical library materials</em></td>
<td>212,204</td>
<td>7%</td>
</tr>
<tr>
<td>Transfers – <em>general fund charge, fleet, grants</em></td>
<td>229,917</td>
<td>8%</td>
</tr>
<tr>
<td>Encumbrances – <em>carryover to CY 2020 for incomplete projects/purchases</em></td>
<td>33,618</td>
<td>1%</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>$2,724,958</strong></td>
<td></td>
</tr>
</tbody>
</table>
## Personnel

<table>
<thead>
<tr>
<th>Year</th>
<th>Bodies</th>
<th>FTE</th>
<th>Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>2020 (Projected)</td>
<td>35</td>
<td>25.49</td>
<td>$1,730,359</td>
</tr>
<tr>
<td>2019</td>
<td>38</td>
<td>26.79</td>
<td>1,632,377</td>
</tr>
<tr>
<td>2018</td>
<td>37</td>
<td>26.88</td>
<td>1,672,394</td>
</tr>
<tr>
<td>2017</td>
<td>37</td>
<td>26.77</td>
<td>1,652,799</td>
</tr>
<tr>
<td>2016</td>
<td>42</td>
<td>30.26</td>
<td>1,743,620</td>
</tr>
<tr>
<td>2015</td>
<td>44</td>
<td>31.42</td>
<td>1,824,330</td>
</tr>
</tbody>
</table>

*Includes: Full time staff, Part time staff, Insurance, IMRF, FICA/Medicare*
## Supplies

<table>
<thead>
<tr>
<th>Year</th>
<th>Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>2020 (Projected)</td>
<td>$ 89,835</td>
</tr>
<tr>
<td>2019</td>
<td>108,445</td>
</tr>
<tr>
<td>2018</td>
<td>64,597</td>
</tr>
<tr>
<td>2017</td>
<td>67,331</td>
</tr>
<tr>
<td>2016</td>
<td>121,750</td>
</tr>
<tr>
<td>2015</td>
<td>86,505</td>
</tr>
</tbody>
</table>

*Examples:*
- Office supplies
- Computer hardware
- Material handling
- Material processing
- Program materials
## Services

<table>
<thead>
<tr>
<th>Year</th>
<th>Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>2020 (Projected)</td>
<td>$494,866</td>
</tr>
<tr>
<td>2019</td>
<td>508,396</td>
</tr>
<tr>
<td>2018</td>
<td>544,675</td>
</tr>
<tr>
<td>2017</td>
<td>486,523</td>
</tr>
<tr>
<td>2016</td>
<td>464,831</td>
</tr>
<tr>
<td>2015</td>
<td>564,009</td>
</tr>
</tbody>
</table>

*Examples:*
- Maintenance contracts
- Electronic library materials
- Databases
- Licensing
- Certifications
<table>
<thead>
<tr>
<th>Year</th>
<th>Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>2020 (Projected)</td>
<td>$154,050</td>
</tr>
<tr>
<td>2019</td>
<td>212,204</td>
</tr>
<tr>
<td>2018</td>
<td>233,832</td>
</tr>
<tr>
<td>2017</td>
<td>257,972</td>
</tr>
<tr>
<td>2016</td>
<td>253,189</td>
</tr>
<tr>
<td>2015</td>
<td>336,459</td>
</tr>
</tbody>
</table>

*Examples:*
*Physical library materials*
*Dues / Continuing Education*
*Promotional items*
<table>
<thead>
<tr>
<th>Year</th>
<th>Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>2020 (Projected)</td>
<td>$ 217,404</td>
</tr>
<tr>
<td>2019</td>
<td>229,927</td>
</tr>
<tr>
<td>2018</td>
<td>68,435</td>
</tr>
<tr>
<td>2017</td>
<td>60,000</td>
</tr>
<tr>
<td>2016</td>
<td>77,782</td>
</tr>
<tr>
<td>2015</td>
<td>64,986</td>
</tr>
</tbody>
</table>

**Examples:**
- General fund charge
- Fleet services
- Grants
- Capital Improvements
## A Decade of Change

<table>
<thead>
<tr>
<th>Year</th>
<th>Library Property Tax Revenue</th>
<th>Percent of Change from Year before</th>
<th>Tax Levy</th>
</tr>
</thead>
<tbody>
<tr>
<td>2020</td>
<td>$ 2,173,694</td>
<td>2</td>
<td>.4488 *</td>
</tr>
<tr>
<td>2019</td>
<td>2,131,032</td>
<td>2</td>
<td>.4442</td>
</tr>
<tr>
<td>2018</td>
<td>2,088,900</td>
<td>2</td>
<td>.4428</td>
</tr>
<tr>
<td>2017</td>
<td>2,051,099</td>
<td>1.9</td>
<td>.4342</td>
</tr>
<tr>
<td>2016</td>
<td>2,020,577</td>
<td>1.4</td>
<td>.4398</td>
</tr>
<tr>
<td>2015</td>
<td>1,970,678</td>
<td>0</td>
<td>.4408</td>
</tr>
<tr>
<td>2014</td>
<td>1,970,678</td>
<td>.02</td>
<td>.4296</td>
</tr>
<tr>
<td>2013</td>
<td>1,970,227</td>
<td>.04</td>
<td>.4138</td>
</tr>
<tr>
<td>2012</td>
<td>1,969,440</td>
<td>.04</td>
<td>.4172</td>
</tr>
<tr>
<td>2011</td>
<td>1,968,626</td>
<td>3.02</td>
<td>.4078</td>
</tr>
<tr>
<td>2010</td>
<td>1,911,004</td>
<td>.66</td>
<td>.4073</td>
</tr>
</tbody>
</table>

* Estimated
Library Value

According to the “Library Value Calculator” on the American Library Association website, our library usage this past year was worth: $ 7,601,069.55

A $3.57 return on investment for every tax dollar spent

With more than 25,000 circulations coming from non-Rock Island Library cardholders, residents from neighboring communities are coming to Rock Island for library service, potentially spending money at local businesses.
3 Buildings and a Mobile Library?

- Future planning
- Investigate an Operational Endowment
- Bigger, but the same – how?
- Reconfigure downtown for maximum efficiency
- Hour adjustments
- Staffing adjustments
- Slicing the Pie Differently!
Final Thoughts

• ALL City Departments are creating a bright future for Rock Island!
• Continual checks and balances of the budget by the Board of Trustees
• Ongoing budget work throughout the year
• Keeping in the spirit of the Local Library Act that, “Every library and reading room established under this act shall be forever free to the use of the inhabitants of the city.”
Thank you for your time.

QUESTIONS?
Rock Island Water & Wastewater Solutions
February 2020

American Water
Multiple Studies Confirm Stellar SDWA Record for Water Companies

100,000 MILES OF WATER PIPES MAINTAINED
200 YEARS OF OPERATING IN COMMUNITIES ACROSS THE U.S.
73 MILLION AMERICANS SERVED
4.6 BILLION GALLONS EVERY DAY
1.7 TRILLION GALLONS EVERY YEAR

10 LARGEST U.S. water companies invested $3 BILLION in their water systems in 2018.
Meet Illinois American Water

AMERICAN WATER

performs better than the industry average when it comes to meeting Drinking Water Standards.

- More than 140 years of experience
- Water & wastewater service to over 1.3 million residents in more than 130 communities
- Over 340,000 water and wastewater customers
- Award-winning operations in large metro areas and small rural communities
- Customers & Communities are at the Center of everything we do:
  - 24-hour customer service and local customer service center located in Alton, IL
  - Online bill pay option
  - Offering financial assistance to customers in need through Illinois American Water’s H2O Help to Others Program™
Delivering Benefits to the Community

• Eliminate operational/compliance responsibility
• Fund future capital investment requirements and correcting existing deficiencies
• Payment options & arrangements
• Potential for net proceeds to fund City priorities
• Potential to eliminate City’s liabilities
• Fund police & fire pensions
• Collect property taxes, franchise fees
• Long-term rate stability
• Economic development
• Community partnerships
Continued Employment for Current Employees

- Continued employment in current roles for existing employees
  - Local expertise benefits employees, customers and Illinois American Water
- Will recruit locally for any vacancies
- Will bargain terms and conditions in good faith
- Employment comparable to current collective salary and benefits
- Management and leadership opportunities
- Training, career advancement and professional development
Labor Relations – We Are Stronger Together

- American Water has an outstanding relationship with its unions.
- This collaborative process begins with the negotiation of the contract and continues with the day-to-day interactions with our employees and their union representatives.
- In 2016, the U.S. Federal Mediation and Conciliatory Services (FMCS) recognized and honored American Water and the UWUA (Utility Workers Union of America, AFL-CIO) for its collaborative labor relations.

There are approximately 78 local union contracts (Regulated and MBB) in American Water represented by 16 different unions.

Approximately 74%, or 3,000 employees, of American Water’s union-like (hourly nonexempt) positions are represented by a union. This would exclude typical non-union positions like HR, Finance, IT, Business Development, etc.

<table>
<thead>
<tr>
<th>DISTRICT</th>
<th>UNION NAME</th>
<th>EXPIRES</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alton</td>
<td>Plumbers and Pipefitters</td>
<td>12/03/2020</td>
</tr>
<tr>
<td>Alton</td>
<td>International Union of Operating Engineers</td>
<td>07/12/2023</td>
</tr>
<tr>
<td>Alton Wastewater</td>
<td>Teamsters</td>
<td>06/30/2022</td>
</tr>
<tr>
<td>Belleville</td>
<td>Laborers’ International Union of North America</td>
<td>12/21/2024</td>
</tr>
<tr>
<td>East St. Louis</td>
<td>Laborers’ International Union of North America</td>
<td>05/20/2021</td>
</tr>
<tr>
<td>Godfrey Wastewater</td>
<td>Teamsters</td>
<td>09/30/2021</td>
</tr>
<tr>
<td>Granite City</td>
<td>Laborers’ International Union of North America</td>
<td>03/31/2022</td>
</tr>
<tr>
<td>Interurban Plant</td>
<td>Utility Workers of America</td>
<td>06/30/2022</td>
</tr>
<tr>
<td>Peoria</td>
<td>International Union of Operating Engineers</td>
<td>06/05/2024</td>
</tr>
<tr>
<td>Peoria</td>
<td>Chicago Midwest Regional Joint Board</td>
<td>05/31/2020</td>
</tr>
<tr>
<td>Peoria</td>
<td>Laborers’ International Union of North America</td>
<td>07/31/2020</td>
</tr>
<tr>
<td>Lincoln</td>
<td>International Brotherhood of Electrical Workers</td>
<td>03/31/2024</td>
</tr>
<tr>
<td>Pekin</td>
<td>Plumbers and Pipefitters</td>
<td>04/19/2022</td>
</tr>
<tr>
<td>Champaign</td>
<td>Utility Workers Union of America</td>
<td>12/09/2023</td>
</tr>
<tr>
<td>Chicago Metro</td>
<td>United Food and Commercial Workers</td>
<td>07/31/2022</td>
</tr>
<tr>
<td>Sterling</td>
<td>International Brotherhood of Electrical Workers</td>
<td>12/31/2022</td>
</tr>
</tbody>
</table>
Tackling Nationwide Infrastructure Conditions

Water and Sewer

- The AWWA estimates the investment needs for buried drinking water infrastructure total more than $1 trillion nationwide over the next 25 years.

- Without renewal or replacement of existing systems, pipe classified as poor, very poor or life elapsed will increase from 10% of pipes in the U.S. to 44%.

- Illinois American Water system investments statewide ranges from $70 million to $100 million annually to help combat these infrastructure needs.
Commitment to New Development

• No connection fees

• Developer refunds / contributions
  • Refunds or contributions equal to 150% of annual revenues from new customers
  • Front footage recoupment
  • 10-year term from date of in-service for up to 100% of the investment cost

• Annexation and development control
  • Certificated service area matches Rock Island city limits
  • Coordination with Rock Island planning and zoning
**Acquisition History**

✓ Supported by numerous local labor unions, community leaders and fire departments

<table>
<thead>
<tr>
<th>LOCAL ENDORSEMENTS</th>
<th>RECENT ACQUISITIONS</th>
</tr>
</thead>
<tbody>
<tr>
<td>➢ Former Mayor Tom Thompson (Grafton)</td>
<td>➢ City of Grafton (2013, 2016)</td>
</tr>
<tr>
<td>➢ Mayor Rick Eberlin (Grafton)</td>
<td>➢ Hardin County Water (2014)</td>
</tr>
<tr>
<td>➢ Mayor Brant Walker (Alton)</td>
<td>➢ Village of Ransom (2016)</td>
</tr>
<tr>
<td>➢ Mayor Kent Kowal (Farmington)</td>
<td>➢ Dana Longpoint Reading Ancona PWD (2016)</td>
</tr>
<tr>
<td>➢ Chief Edward Olehy, Jr. (Peoria Fire Department)</td>
<td>➢ Plasie Sanitary District (2017)</td>
</tr>
<tr>
<td>➢ Mayor James Dillon (West Peoria)</td>
<td>➢ Forest Homes Maple Park Water District (2017)</td>
</tr>
<tr>
<td>➢ Chief Gary Ludwig (Champaign Fire Department)</td>
<td>➢ Village of Sadorus (2017)</td>
</tr>
<tr>
<td>➢ Champaign County Chamber of Commerce</td>
<td>➢ Sundale Utilities (2018)</td>
</tr>
<tr>
<td>➢ Champaign County EDC</td>
<td>➢ City of Farmington (2018)</td>
</tr>
<tr>
<td>➢ Champaign Park District</td>
<td>➢ Village of Fisher (2018)</td>
</tr>
<tr>
<td>➢ Illinois Chamber of Commerce</td>
<td>➢ City of Alton (2019)</td>
</tr>
<tr>
<td>➢ River City Construction LLC</td>
<td>➢ Village of Shiloh (Pending)</td>
</tr>
<tr>
<td>➢ Sun Foundation</td>
<td>➢ Village of Rosiclare (Pending)</td>
</tr>
<tr>
<td>➢ AFL-CIO (Illinois)</td>
<td>➢ Village of Andalusia (Pending)</td>
</tr>
<tr>
<td>➢ IBEW Local No. 51</td>
<td>➢ Village of Leonore (Pending)</td>
</tr>
<tr>
<td>➢ Laborers’ Local 218</td>
<td>➢ City of Granite City (Pending)</td>
</tr>
<tr>
<td>➢ Plumbers Local 63</td>
<td>➢ City of Jerseyville (Pending)</td>
</tr>
</tbody>
</table>
Conclusion: A Viable Option

- Long-term rate stability
- Career opportunities for employees
- Expertise and resources to address compliance mandates
- Financial benefits and long-term solutions for Rock Island
- Effective utility management and regulatory compliance
- Focus on customer service
- Local presence with access to national resources
THANK YOU
APPENDIX
Regulated Rate-Setting Process

• Base rates do not change unless approved by the Illinois Commerce Commission (ICC).

• ICC conducts an audit of the expenses incurred and system improvements made.

• Goal is to provide a balanced outcome for customers and the utility.

• Open and transparent process – with many opportunities for public input.

• Customers have a Bill of Rights.

• Customer complaints are reviewed by the ICC.
Village of Andalusia Water & Wastewater (2020)

- Will relieve operational responsibilities
- Will provide significant proceeds for other community projects
- Significant capital investment in the systems over the next 5 years and beyond
City of Alton Wastewater (2019)

- Large cash payout to fund pension liabilities
- Satisfied compliance schedule
- Relieved operational responsibilities
- Phased-in rates
Village of Godfrey Wastewater (2019)

• Satisfied consent decree
• Relieved operational responsibilities
• Significant net proceeds to fund other Village priorities
Village of Ransom Water (2016)

- Improved quality of life
- Satisfied consent decree
- Relieved operational responsibilities
- Decreased rates
Acquisition History

“After careful and thoughtful consideration of the current and future challenges of Grafton’s ongoing operation of its water utility, the Council unanimously agreed that the residents of Grafton will be best served by the sale to Illinois American Water.”

-Former Mayor Tom Thompson, City of Grafton

“Ransom was forward-thinking in building a water system 121 years ago. All these years later, we showed that same forward-thinking by turning over the water system to the professionals.”

-Mayor Matt Hauser, Village of Ransom

“With Illinois American Water, you can trust that you will have a partnership and a member of your community.”

-Mayor Bob Bradford, Village of Saunemin

“As a resident, business owner and mother in Ransom, I can tell you that I need more easily now that Illinois American Water is the owner and operator of our village’s water system. Before they [Illinois American Water] purchased our water system, our water quality was so poor that we could not drink our tap water. It was a great inconvenience, but it was our reality here in Ransom. We had to drink bottled water. We could not go to the tap for a drink of water. That was hard for local residents, and especially for us at the restaurant. Now that Illinois American Water is our water company, we can rest assured that our water is safe to drink. That’s great news for our restaurant and our customers and everyone here in Ransom. Our restaurant has actually saved money by not having to buy bottled water for cooking, or to serve our customers. As a new parent here in Ransom, I am particularly happy. You can’t take quality water for granted. We know that here in Ransom, I’m grateful that our Illinois American Water is our water company.”

-MARANDA TRIMMER, Jerry’s Tap & Family Dining, Ransom